

Hard Line Internet or Phone Line Orders

To order a hard line internet drop or phone line anywhere in the building, you will need to schedule this through an outside contractor. You may choose any provider you want for internet or phone service. Please try to order the lines as soon as possible prior to your event, and schedule the installation for the event load-in day. One option would be Century Link at (855) 891-4083.

Tacoma Dome Wi-Fi Service

The Tacoma Dome offers complimentary Wi-Fi to all guests. Guests only need to connect to Dome-Public to use this service. Dome-Public has a variable level of bandwidth associated with it and has no guarantee of upload or download speeds available.

Should an event want a dedicated level of up/download speeds they should consider one of two options:

- Access to SSID Dome-BOH: This password protected option provides 10 or 20 Mbps up/down speeds to events that are only concerned about a reliable, dedicated service. The password will be given to event planner to distribute to attendees. Billing will be based on the number of unique devices associated with this SSID.

| Speed | Number of Devices | | | | |
|---------|-------------------|------------|------------|------------|------------|
| | 100 or less | 101-250 | 251-450 | 451-650 | 651+ |
| 10 Mbps | \$450.00 | \$600.00 | \$900.00 | \$1,800.00 | \$3,500.00 |
| 20 Mbps | \$700.00 | \$1,000.00 | \$1,400.00 | \$2,800.00 | \$4,800.00 |

- Customized SSID and Portal: A client determined SSID will direct guests to a customized portal with client provided background will prompt guest to enter a client determined password. The password will be given to event planner to distribute to attendees. Billing will be based on the number of unique devices associated with this SSID.

| Speed | Number of Devices | | | | |
|---------|--|------------|------------|------------|------------|
| | 100 or less | 101-250 | 251-450 | 451-650 | 651+ |
| 10 Mbps | \$900.00 | \$1,200.00 | \$1,800.00 | \$3,600.00 | \$7,000.00 |
| 20 Mbps | \$1,400.00 | \$2,000.00 | \$2,800.00 | \$5,600.00 | \$9,600.00 |
| | Faster speeds may be available with prior arrangements | | | | |

The quality and condition of individual wireless devices varies so widely that the Tacoma Dome cannot guarantee the connectivity of every single device and every attendee. Limited support through our wireless provider is available should a guest experience difficulty connecting.

If a guest or vendor need assistance with connecting to the building's Wi-Fi, they can call Mobilitie's 24 hour service line at 877-283-4114. Mobilitie will help our guests troubleshoot connectivity issues.